Goal: Technology Enhancement: Increase the number of local providers using technology to improve access to care

* Partners: All district primary care clinics, hospitals and pharmacists (EHR), ambulance services, telehealth services, BHECN, Behavioral Health Education Center of Nebraska.
* Activities: E.H.R. Meaningful Use - patient portal use and clinic dashboard data monitoring, EPIC in ML clinics Aug 2016, 4 protocols implemented in three area clinics. Telehealth as a resource for access to some specialty clinics & mental health services. New platforms are also being used such as WebEX and Zoom and Go-to-Meeting in order to provide access to consultation and communication among healthcare entities. Rural clinics have upgraded technology during this CHIP cycle to a web based platform allowing for improved access. SHDHD has access to NeHII (2017) allowing for increased access to health records related to reportable diseases. EMS. Built new clinic with better technology, community wide internet program, communication with specialty clinics for mental health, recruitment of specialist providers so can provide onsite services, use of telehealth, NESSIS auto updates in EHR and vice versa, CommonWell, connect with clinics in Clay County (all) to increase collaboration and opportunities, use of Telehealth, EPIC being able to see patient’s medical care throughout different levels of care, BHCEN-education for addiction to rural areas, interpreter services by phone and Ipad, cell phone reminders for appointments, apps for live doc appointments, SHDHD access to NeHII, SHDHD Facebook messaging, customer surveys after visit per email, call after hours at Blue Hill clinic, Repower- rural health study to help obesity, Insurance provider offering online consultation, project ECHO, caregiver support groups online, family caregiver training and respite provider training online, use of NCCN Distress tool within the EMR- reporting allows us to track if a patient’s distress has decreased over time

Goal: Preventive Services: Increase the ability of all residents to secure and utilize preventive services

* Partners: Community Health Workers (CHW), Marketplace Assisters and Navigators, VetSET (State, VA, Tricare), Bi-directional Communication Task Force - Village Pharmacy (Red Cloud), Brodstone Memorial Hospital, Quality Healthcare Clinic (Sutton), Mary Lanning Healthcare clinics (2), Hastings YMCA, Adams County YWCA, Morrison Cancer Center, Mary Lanning Healthcare Insurance Navigators & charity care, MAAA, Walgreens, Clay County Health Department, Schools, Henderson/Aurora clinics, WIC, Headstart, Horizon Recovery and counseling center, schools Lanning Center, ESU9, SASA, Russ’s, Safe Kids, Worksites, Parish nurses, UNL extension
* Activities: ML clinics designated PCMH July 2016; Twin Rivers Urgent Care; Extended hours - Family Medical Center has Sat. hours, ML Community Clinic - Mon nights, Lanning Center open til 6; SHDHD phone health coaching, Transportation Vouchers to community prevention programs; ML exploring emedicine; Patient Portals; Fall 2015 Dental care @ Heartland Health Center, Federally Qualified Health Center (FQHC); Vaccine for Children and Adult programs, Every Woman Matters - provider referrals through health coaching and navigation to screening with transportation and interpretation support available; Diabetes Prevention Program offered in 3 communities; Be Well, Feel Good, Get Checked women's health events, expansion of worksite wellness and preventative coverage by some employers. Screening at Vital Signs health fair and all county health fairs. Expansion of service to rural clinics including mental health services. Availability of integrated mental health services at some local primary care clinic. Additional specialty services now available including Allergy/ Immunology, Endocrinology, Cardiac, acupuncture, and other specialty services. Fall Prevention: TAI CHI & Stepping On classes in all four counties. Flu Vaccine Vouchers, Walk with the Doc Program, Physical Therapy department open Saturday mornings for athletes with injuries, Smart Moves Program (diabetes prevention), UNL Mental Health Telehealth, Opened Edgar Clinic, Expanded Nelson’s hours, patient portal, pre-employment testing, community wide walking activities, recreation center/teacher led workouts, mini lab health fair for worksites, chronic care management, recruit provider and specialties, Chronic care management program, patient portal access, Blue Hill run/walk club, Blue Hill clinic and Blue Hill Methodist Church health fairs with preventative screenings adult vaccination by request and in-home patient care at Clay County Health Department, care coordination, mental health practitioner, sliding scale for cost reduction, free blood pressure checks, post cards for yearly appointments, reduced cost blood draws, Horizon Recovery and counseling center has evening hours for juveniles and adults, drug and alcohol education class on Saturday, mental health services onsite at Brodstone, telehealth services at Webster County, Lanning Center open access for therapy- new patients can be been 3x’s a week for walk in appointments and they currently have a Spanish speaking therapist, HPS employs 2 school community liaisons to connect families with community resources, ESU9 has a psychologist 1 day per week in Superior Public Schools, SASA Crisis Center provides education and support groups- including batterer’s intervention program and trauma informed care, senior events other than health fairs providing information about services available to seniors- Day of Caring/Senior Test/Etc, Horizon Recovery- alcohol/drug evaluations and alcohol/drug education class, YMCA Blood pressure monitoring program, YMCA and Cancer Center personal training program, chart prepping offering state PAP plus Every Women Matters, Medicaid providers in clinic to notify of available blood pressure program, Sun Safety presentation for 357 middles and high school kids, HPS Wellness policy and wellness teams at schools, more businesses dabbling in wellness, Safe Kids monthly car seat checks, Russ’s free fresh fruit, counselor in Glenvil working with foster/adoptive kids has extended hours, Safety day for elementary children through Adams County Extension, ML Home Health providers blood pressure screenings in surrounding communities- free to anyone

Goal: Empowered People: Empower the general public, referral agents, and communities to connect with and recruit needed resources and reliable health information

* Partners: Cancer Coalition, ML cancer committee, medical providers, mental health providers, grocery stores, Nutrition Advisory Board (NAB), ASAAP, SASA, Mary Lanning- Morrison Cancer Center, Mary Lanning Insurance enrollment to marketplace, School Wellness teams, UNL Extension, ML Community Health Center and Hastings Family Care, Hastings College and CCC -Hastings, DHHS, Health Ministries, Pharmacist, Medical Schools, Midland Area Agency on Aging, nursing homes, schools, Churches, Facebook, Recovery School, Horizon Recovery
* Activities: Every Women Matters and State Pap Plus programs, YMCA Self-Monitoring Blood Pressure Program (SMBP) and Diabetes Prevention Program update letters to providers, Diabetes Prevention Program, SMBP pilot program in 3 area pharmacies with provider communication, SHDHD provides Network of Care, SHDHD website, Hastings Library renovation includes increased access to online health resources. Presentations at senior centers, to school groups, to worksites, clinics, the Hispanic community. Internships to recruit individuals to public health and healthcare. Project Homeless Connect and Salvation Army for resources to underserved. Education/enrollment to ACA. Education to teens and adults about health outcomes of substance abuse, resource for abusive relationships, nutrition and healthy living community classes, screening and education at county health fair. CHW program training, Health literacy education, insurance navigators, partner with school for job shadowing and CNA training, partner with medical schools to provide PA/Medical/PT/Pharmacy Students on job experience, added pharmacist to staff, increased PT staff, better staff to patient communication- using teachback, starting in high school with education of health care services, local library in Blue Hill recruited Nurse Practitioner to give health talks for different age ranges, transportation services by appointment, veteran education, nursing home transportation, bilingual education in schools, nursing homes, provider clinics, Every Women Matters program, reduced cost for sports physicals, Autism support group, NAMI support group, Horizon Recover life skill classes, Retired and Senior Volunteer program, volunteers provider transportation to elderly who are unable to drive, mentoring programs, after school programs, Diversion parenting classes, HPS offers parenting classes, schools complete vision/hearing screenings, South Central Town Hall Caregiver Coalition, Medicare supplement review put on by MLH sterling connection, Health Education videos in waiting rooms, screening sheet on which people can record medical information to make appointments more efficient, Horizon will refer clients to local self-need meetings

Goal: Community Partnership: Expand the number of community partners involved in the implementation of the community health improvement plan (CHIP)

* Partners: Mary Lanning Healthcare, Brodstone Memorial Hospital, Webster County Hospital, all district health clinics, Horizon Recovery, YMCA, ASAAP, SASA, CASA, YWCA, United Way, Senior Services, Hastings Utilities, UNL Extension, ESU 9, Emergency Managers of every county, all district nursing homes, County government, churches, Hastings College and Central Community College, Worksite Wellness sites, the VA, Sun Safe provider champions, Salvation Army, Tricare, Walgreens, Hastings Health Ministry, Clay County Health Department, EMS, Pharmacy, Schools, Headstart, Hope Pregnancy, Midland Area Agency on Aging, Dentist, hearing and vision clinics, specialist, wound care, urologist, Blue hill Clinic, Blue Hill Library, Sutton-Pt, chiropractor, pharmacy, Veteran services, Daycare, School nurses, long term care, mental health provider, Horizon Recovery, Center of Rural Affairs, United Way, Churches, Good Sam, Schools, Daycares, Region 3
* Activities: Making Connections-Vet Set, Sun Safety promotion, Every Women Matters Program, Immunization Clinic, Walgreen's Adult flu shot clinics, Vital Signs Health Fair, Heartland Health Center (Federally Qualified Health Center), Project Homeless Connect, Chronic Disease Prevention protocol implementation in clinics (3), Implementation of Diabetes Prevention Program (Smart Moves), blood pressure self-management program implementation and referral, SNAP education, dental services, health fairs, EMS, recruitment of specialty providers, West Gate Homes are low income housing that offers community resources and education onsite, Medicaid Providers, Spanish Translation, Horizon partners with probation to serve kids with substance use programs, United Way program for reducing prescription cost, Teammates program, Meal on Wheels, Horizon Recovery people living in recovery talking with youth groups, community mentoring programs, after school programs, Sunny Side Grant, schools- free vision, hearing, dental screenings, HPS school Community liaison connecting families with community resources, parenting classes, MLH Home health provides monthly foot clinic at Adams County senior center and Blue Hill, Lanning Center- BSU Partnership with Region 3 access sliding fee scale to eliminate or reduce cost, ML Community support workers- home visits for patient with high mental health needs